



adonna

BOUTIQUE TELECOMS CONSULTANCY

**HARNESSING THE POWER OF
COMMUNICATION, CRM INTEGRATION AND AI**



OUR SERVICES

Adooa provides your business with powerful telecommunication tools. Our software will help you drive sales and efficiency through a secure, cloud-based platform.

The key to providing a seamless user and customer experience lies in the interaction you have with your clients. With better ways to engage with customers, whether in voice calls, chat, video conferencing or messaging, we make every impression count.

TELEPHONE NUMBER

0207 xxx

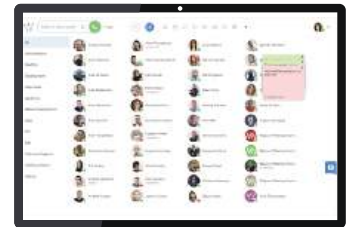
0800 xxx

0300 xxx

PHONE



USER INTERFACE



MOBILE APP



VALUE ADDED



Call Recording



Credit Cards



CRM integration



AI analysis

SERVICE



5.0 ★★★★★ 36 Google reviews ⓘ

Telecom service provider in St Albans,

- Quality, advice, experience
- Accountability
- Multiple networks
- Negotiating power
- Full peace of mind

UNIFIED CORPORATE COMMUNICATION

Adooa provides a comprehensive corporate communications system that allows your team to move seamlessly between PC, laptop, mobile and company phone systems, using voice, video call and messaging.

At Adooa, we offer an extensive range of business VoIP services, integrated through a cloud-based system, that delivers cutting-edge telecoms that are unified to offer greater efficiency and customer satisfaction.



THE BENEFITS TO YOUR BUSINESS

- ✓ Easy to scale up
- ✓ Always up to date
- ✓ Avoid disputes with call-recording
- ✓ Hardware flexibility with softphones
- ✓ Integrates with CRMs and other software applications
- ✓ Improves information retention
- ✓ Supports mobility and remote work
- ✓ Time and cost saver

Anywhere on Any Device



Collaboration



Adooa Cloud Telephony



SECURE PAYMENTS OVER THE PHONE

The Adooa system enables you to take secure payments over the phone, ensuring that agents cannot see payment details or other personal data, even when working from home.

Remaining compliant with legislation and finance rules is essential for your business. Our secure system increases compliance and efficiency, saves staff time, helping you avoid risks of fraud and penalties for non-compliance, which can be significant.

Working remotely



Client



Credit Card Details



Bank

THE BENEFITS TO YOUR BUSINESS

- ✓ PCIDSS level I compliance
- ✓ Better brand protection
- ✓ Lower operational and penalty costs
- ✓ Reduced admin and compliance workload
- ✓ Enhanced fraud and risk protection
- ✓ Optimised for remote workers
- ✓ Supports multi-channel payments
- ✓ Flexible, seamless system integration



CONVERSATIONAL AI ANALYSIS & CHAT

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Adooa's AI call analysis tools deliver real-time feedback to agents while on a call. Our tool listens, analyses and prompts agents so that you don't miss business opportunities.

Your business can't monitor every sales agent all the time to make sure they have kept the customer informed, given terms and conditions, and spotted every opportunity for a sale. Our AI tool is an on-all-the-time expert assistant for every team member providing live feedback, without the intrusion of having a person listening to your calls.

THE BENEFITS TO YOUR BUSINESS

- ✓ Increases sales
- ✓ Spots missed opportunities
- ✓ Improves customer experience
- ✓ Real-time advice
- ✓ Better quality assurance
- ✓ Enhances staff training
- ✓ Boosts productivity and morale
- ✓ Improves regulatory compliance

Client



Voice converted into text



AI Models



Actionable insights



BOUTIQUE TELECOMS
CONSULTANCY

EXCEPTIONAL CUSTOMER
SERVICE

UK BASED SUPPORT
& NETWORKS

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